What is the survey about?
The Health Benefits Trust (HBT) is the organization that provides health insurance to members of SEIU 775. To improve health care, the HBT needs to understand more about the members we serve. We want to learn more about what members know about their health care coverage.

What are we asking you to do?
We want to do a telephone survey with Health Benefits Trust members. The survey will take about 15 minutes. The survey will ask for your opinions about your coverage and your health care. **After you complete the survey, we will send you $10 cash as a thank you.** The HBT is working with the Social and Economic Sciences Research Center (SESRC) at Washington State University to do the survey.

Are my answers confidential?
Yes! The SESRC will keep your answers **confidential.** They will not share your answers with your doctor or clinic. When reported back to the Health Benefits trust, your answers will be combined with the answers of the other members who do the survey. No personal information, such as your name, will be kept with your answers. You can skip any questions you don’t want to answer. Doing this survey is up to you. Whether you decide to do the survey or not, your health care coverage with the Health Benefits Trust and Group Health will not be affected.

What happens next?
- A research interviewer from the Social and Economic Sciences Research Center (SESRC) will call you within the next week to do the survey. If you have caller ID on your phone, the call will come from a 509 area code.
- If you want to tell us some good times to reach you, or if you don’t want us to call you to do the survey, you may leave us a message toll free at 1-800-833-0867. Please leave your full name and say you are calling about the Health Benefits Trust Survey.

If you have any questions, please call the Health Benefits Trust at 1-866-771-7359. Your feedback is important to us! We hope you will help us by completing the survey.

Sincerely,

Marissa Brooks
Director of Health Improvement Initiative
SEIU Healthcare NW Health Benefits Trust